Impact Accelerator

Intelligent Secondary Care - Waiting List Validation with NHSE

NHS England

Problem

- NHS waiting lists currently stand at **7.6 million** creating a significant backlog.
- Current manual processes delay the removal of patients from waiting lists, leading to wasted appointments and increased costs.

Solution

Blueprint Development
✓ Creation of platform-agnostic blueprints (SDDs) that align with Trust-specific Patient Engagement Platforms (PEP) and Patient Administration Systems (PAS).

Key Workflows
✓ Workflow 1: Automate the link between patient responses in PEP and updates in PAS
✓ Workflow 2: Optional downstream automation for discharging patients from PAS, customisable on a specialty-by-specialty basis.

Implementation & Rollout
✓ Initial rollout at selected Trusts
✓ Free blueprint access, with added value through our tailored implementation services.

Expected Benefit

- Platform-agnostic blueprint available for immediate integration or RPA implementation, with optional auto-discharge functionality.
- Full deployment of automated integration between PEP and PAS, leading to a **12%** reduction in waiting lists, fewer DNAs, and significant cost savings across NHS Trusts.

Blueprint	Build	Testing	Hypercare
Available	8-12 weeks from blueprint procurement		2 weeks