Transforming Pathology IT Services at Nottingham University Hospitals NHS Trust

An outcomes based solution from Evolution Digital Health

Background

Nottingham University Hospitals NHS Trust (NUH) engaged Evolution to conduct a comprehensive review of their Pathology IT service, to establish current performance and recommend future improvements.

Evolution's review of our Pathology IT service provided exactly what we needed - a clear-eyed assessment of our current position and practical recommendations for improvement.

Their team worked efficiently with minimal disruption to our operations, engaging effectively with stakeholders across multiple departments.

The final report has given us a solid foundation for making informed decisions about the future structure and direction of our Pathology IT services.

Their benchmarking against other NHS Trusts was particularly valuable in helping us understand where we stand and what's achievable.

DR HRUSHIKESH DIVYATEJA
Directorate Head of Clinical Services

Challenges ⌄

- The Trust's Pathology IT service struggled with increasing post-pandemic pressures and digital transformation demands
- The Trust faced recurring funding constraints and capacity issues, delaying an essential service review for two years

Solutions ⌄

Evolution conducted a comprehensive assessment of NUH's Pathology IT service across ten key areas using both qualitative and quantitative methods.

Performed detailed evaluation of service performance, quality, and user satisfaction through stakeholder interviews and data analysis

Analysed incident management, security protocols, and governance frameworks to identify compliance gaps and operational risks

Conducted cost and resource optimisation assessment with benchmarking against similar Pathology Networks UK-wide

Benefits ⌄

1 **Strategic Organisational Clarity**

Provided NUH with clear recommendations on organisation alignment, determining whether Pathology IT should remain under Cancer Services or move to the Digital Department.

2 **Operational Excellence Roadmap**

Identified opportunities for service improvement, cost optimisation, and enhanced governance to meet increasing digitalisation demands.

3 **Future-Proofed Service Delivery**

Delivered actionable insights to help NUH's Pathology service overcome longstanding challenges and achieve the Trust's strategic expectations.