Accelerated LIMS User Acceptance Testing for West Yorkshire Association of Acute Trusts

An outcomes based solution from Evolution Digital Health

Background

As part of a wider effort to modernise laboratory operations, the West Yorkshire Association of Acute Trusts implemented a new LIMS (Laboratory Information Management System). With critical deadlines approaching, they faced delays due to a shortage of specialised resources needed to carry out time-sensitive User Acceptance Testing.

We have so far completed 2 rounds of testing with great success. We completed both phases at a faster pace than expected. We did have a few teething issues regarding It access and training but Evolution were quick to support and liaise with testers to keep them on board.

The majority of the testers are back with us for subsequent phases which speaks to how well we have worked with Evolution to provide a rounded offering.
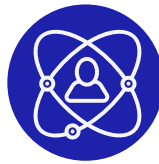
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Challenges

- Urgent need for BMS testers to keep the LIMS implementation on schedule
- Required highly specialised candidates familiar with laboratory workflows
- Remote setup and access complications created onboarding barriers

Solutions

Evolution rapidly deployed a remote testing team tailored to healthcare lab environments:

Placed 12 contractors over 2 successful phases of testing

Managed remote onboarding and IT setup to ensure minimal disruption

Sourced testers with both BMS expertise and healthcare domain understanding

Benefits

1 **Ahead-of-Schedule Testing Completion**
Both Blood Sciences and Microbiology testing phases were completed faster than projected, avoiding programme delays.

2 **High Retention for Phase 2**
Most testers from the first round were specifically requested to return, showing both quality of hire and client satisfaction.

3 **Seamless Remote Delivery**
Despite initial access and training challenges, Evolution ensured full remote execution without compromising quality or pace.